

MARINE CREEK MEADOWS

H o m e o w n e r s A s s o c i a t i o n

The MCM HOA Board will be holding an open neighborhood meeting on October 5th at 6:30 pm at the NW Public Library, 6228 Crystal Lake Dr, to discuss the Flock Safety Security System that the HOA board is considering implementing to address the security concerns in our neighborhood. This meeting will also have a Zoom option as well for those who are not able to join in person and the meeting link is at the bottom of this document. After the meeting concludes, there will be an option to cast your opinion of adding the system to our neighborhood on our MCM Website Homepage.

To help with some of the questions that have been received on this safety system, below are some Frequently Asked Questions that the board has put together, and these will be discussed in further detail during the meeting as well. If there are any further questions that you have which are not addressed below, please send your question to BoardofDirectors@MarineCreekMeadows.com so that we can ensure to have the answer for you at the meeting.

1) What is the Flock Safety Security System?

- a. Flock Safety built the first public safety operating system that helps neighborhoods, businesses, and law enforcement in 1200+ cities work together to eliminate crime, protect privacy, and mitigate bias. Pair devices that capture objective evidence and machine learning to create and deliver unbiased investigative leads to law enforcement. Their proprietary devices and cloud-based software reduce crime by +70%.
- b. <https://www.flocksafety.com/>

2) What is recorded on the safety system?

- a. The system captures images of the back of a car entering our neighborhood with the license plate information as shown in the picture below.



- 3) What is the data retention for the safety system?
 - a. 30 days – All information recorded is permanently deleted after the 30 days
- 4) Can I request to have my license plate information not recorded on the safety system if I do not want to be tracked in our neighborhood?
 - a. Yes – If you, as a resident, wish to not have your license plate information recorded by the system then you can opt out and the images taken of your license plate will be removed instantly.
- 5) How can we verify this system will be effective for our community before it is implemented?
 - a. Over 70% of crime occurs with a vehicle, so Flock Safety is able to capture vehicles traveling up to 100 MPH and up to 75 ft away—day and night. Police say a license plate is the best evidence to solve crime. It's public information on a public road, and it gives your local police the first investigative lead they need to solve crime.
 - b. Based on conversations with other HOA communities, additional benefits of this system that have experienced is clear picture of the license plate is captured, signs are installed on the cameras to help deter bad and unwanted activity, there is hard wired internet

connection on the cameras to provide reliable service, real-time notifications sent to FWPD when a stolen vehicle drives by, detectives can also search for investigative leads.

- 6) Who owns and has access to the data within the safety system?
 - a. Marine Creek Meadows HOA is the sole owner for all data and the data is never accessed by Flock Safety or provided to anyone else other than the FWPD with our MCM HOA approval – there will also be a process for the neighborhood members to get access to the data for any instances which may occur.
- 7) How many cameras will our neighborhood need?
 - a. Our neighborhood has 5 entrances and will need 5 cameras to ensure each entrance is covered.
- 8) Do we have references of this safety system benefiting other communities?
 - a. Yes, we have reached out to different communities to get their feedback on this system as well as discussed with the FWPD for their experience with this system and the communities that have installed it. Below are links to documents which were previously sent out with the references that we received.
 - b. Please see below links for information on the references received:

[Click here to download and read the Flock Safety System Information - MCM](#)

[Click here to download and read the Flock Safety Crime Screen Shot](#)

[Click here to download and read the Flock Safety Crimes Solved - Stats](#)
- 9) What type of crime will this system help our neighborhood with?
 - a. While we had the police patrol in our neighborhood after the shootings occurred earlier in the summer, the patrolmen ran off suspicious persons almost every night of their patrol in our neighborhood. This occurred up until the end of their patrol in mid-September. Due to budget, we were not able to continue with the patrol past mid-September for our neighborhood.

- b. Additional crime that the Flock Safety System has been proven to help neighborhoods with is Theft, Break Ins, Sex Trafficking (Texas is one of the top 3 states for sex trafficking in the US), Kidnapping, Vandalism, Porch Pirating, Hit and Runs, Car Theft, House Vandalism, Drug Trafficking of Narcotics (we have been made aware of a few different drug houses in our MCM neighborhood over the summer).

10) What does the annual fee of \$2500 per camera include?

- a. This fee includes all maintenance on the cameras, internet, battery and solar panel maintenance, any vandalism or issues that occur with the camera, software upgrades or any issues with the camera – There are no additional charges for any issues or if the system has to be worked on by Flock Safety.
- b. If the camera is stolen, there is a fee of \$500 to get it replaced.
- c. The contract with Flock Safety is based on subscription and can be reevaluated after the subscription ends.

11) Why do the dues have to be increased \$40 for our neighborhood to be able to afford implementing this system?

- a. Financials are readily available on our website and can be accessed by homeowners at any time. There are strict guidelines on each yearly budget for HOA's.
- b. The cost of the cameras are \$2,500 per year per camera and we need 5 cameras to cover all entrances into our neighborhood – Currently, our HOA only has 350 homes with 2 pools to maintain, large greenways for landscaping upkeep, vandalism that has to be corrected, natural disaster recovery to prepare for such as the freeze last winter, a fountain to maintain, along with all of the other improvements within our community to keep it presentable and up to date.
- c. \$2,500 for 5 cameras is \$12,500 per year. \$12,500 divided by 350 homes is roughly \$35 per home, this amount was rounded up to \$40 so that we can evenly divide the increase between the two payments to make it easy with a \$20 increase for each payment per year.

12) What about the homeowners who currently do not pay their dues or take care of the violations they receive from the HOA?

- a. The HOA Board or our Property Management Company are not allowed to discuss or share the information on violations delivered or the status of delinquent homeowner accounts. Please know that the HOA has strict regulations that have to be followed and we do provide violations to all homes who violate our HOA policies. The HOA Board also increased the fine amount of the violations in late 2020 in effort to decrease the homeowners who violate the policies. We continue to focus on ensuring that our homeowner properties are maintained according to our HOA policies.

Please visit the FAQ section on the Flock Safety website below for additional information of the Safety Security System.

<https://www.flocksafety.com/knowledge/>

Below is the Zoom meeting information:

Topic: Marine Creek Meadows Board Meeting

Time: Oct 5, 2021 06:30 PM Central Time (US and Canada)

Join Zoom Meeting

<https://us02web.zoom.us/j/83637220122?pwd=T3pYU1pLcDdxYUVRMU4ODVRKzNZZz09>

Meeting ID: 836 3722 0122

Passcode: 510149

One tap mobile

+13462487799,,83637220122#,,,,*510149# US (Houston)

+12532158782,,83637220122#,,,,*510149# US (Tacoma)

Dial by your location

+1 346 248 7799 US (Houston)

+1 253 215 8782 US (Tacoma)

+1 669 900 9128 US (San Jose)

+1 301 715 8592 US (Washington DC)

+1 312 626 6799 US (Chicago)

+1 646 558 8656 US (New York)

Meeting ID: 836 3722 0122

Passcode: 510149

Find your local number: <https://us02web.zoom.us/j/kmsHGGGog>

Contact the Property Management Company

Ryan@legacysouthwestpm.com

Contact the HOA Board of Directors:

BoardOfDirectors@marinecreekmeadows.com

www.marinecreekmeadows.com

We hope to see you all at the meeting on October 5th!